



Legislation Text

File #: 1975-2017, **Version:** 1

BACKGROUND:

This legislation will authorize the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System. Milestone Utility Services, Inc. developed the Appointment Booking Interface between PragmaCAD and Hansen Customer Suite CIS (CUBS) within the Mobile Dispatching System and is the only vendor authorized to provide support to their product.

This contract will provide a year of support services that are expected to be implemented after system acceptance is authorized by the Department of Public Utilities at a cost of \$17,000.00. The maintenance and support term includes 120 hours to be used between 9/21/2017-9/20/2018. The contract was most recently renewed via ordinance #1995-2016, passed by City Council on September 12, 2016, through purchase order PO027752 for the term period 9/21/2016 through 9/20/2017.

The PragmaCAD system was developed by CGI Technologies and Solutions, Inc. and provides the Department of Public Utilities with a Mobile Dispatching System that interfaces with the Hansen Customer Suite CIS (CUBS). Milestone Utility Services, Inc. was selected by CGI Technologies and Solutions, Inc. as a subcontractor under a modification to their original contract, EL012209. It was modified by authority of ordinance 2027-2012, passed October 22, 2012 through purchase order EL013746. Milestone Utility Services, Inc. was selected to design and build an Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS) Mobile Dispatching System. The Mobile Dispatching System enables the Department of Public Utilities to optimize service order assignments, assign them to technicians in the field, and capture field information for immediate use.

This ordinance also requests approval to utilize services provided by Milestone Utility Services, Inc. in accordance with sole source procurement provisions of Section 329 of the Columbus City Code as it has been determined that Milestone Utility Services, Inc. is the sole distributor of the software products associated with the Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS), and does not utilize distributors or resellers to provide maintenance and support, or professional services for its software products.

EMERGENCY:

Emergency action is requested to expedite authorization of this contract in order to facilitate and maintain uninterrupted support and services from the supplier.

FISCAL IMPACT:

In both 2015 and 2016, the department legislated \$17,000.00 for these services. Approval of this ordinance will allow for the 2017 expenditure of \$17,000.00. Funding for this purchase is available within the Department of Technology, Information Service Operating Fund.

CONTRACT COMPLIANCE:

Vendor Name: Milestone Utility Services, Inc. CC#: 45-3712715; Expiration Date: 05/28/2017
(DAX Acct # 012102)

To authorize the Director of the Department of Technology to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System in accordance with

sole source procurement provisions of Chapter 329 of the Columbus City Code; to authorize the expenditure of \$17,000.00 from the Department of Technology, Information Service Operating Fund; and to declare an emergency. (\$17,000.00)

WHEREAS, this legislation authorizes the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities Mobile Dispatching System pursuant to the sole source provisions of Chapter 329; and

WHEREAS, the PragmaCAD system was developed by CGI Technologies and Solutions, Inc. and provides the Department of Public Utilities with a Mobile Dispatching System that interfaces with the Hansen Customer Suite CIS (CUBS). Milestone Utility Services, Inc. was selected by CGI Technologies and Solutions, Inc. as a subcontractor under a modification to their original contract EL012209. It was modified by authority of ordinance 2027-2012, passed October 22, 2012, through purchase order EL013746; and

WHEREAS, the vendor Milestone Utility Services, Inc. was selected to design and build an Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS) Mobile Dispatching System; and

WHEREAS, this contract will provide support services for the term period of 9/21/2017 through 9/20/2018, at a cost of \$17,000.00; and

WHEREAS, this contract was most recently renewed via ordinance #1995-2016, passed by City Council on September 12, 2016, through purchase order PO027752; and

WHEREAS, the Mobile Dispatching System enables the Department of Public Utilities to optimize service order assignments, assign them to technicians in the field, and capture field information for immediate use; and

WHEREAS, it has been determined that Milestone Utility Services, Inc. is the sole distributor of the software products associated with the Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS) and does not utilize distributors or resellers to provide maintenance and support or professional services for its software products; and

WHEREAS, an emergency exists in the daily operation of the Department of Technology, in that it is immediately necessary for the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System, in order to facilitate and maintain uninterrupted support and services from the suppliers and for the preservation of the public health, peace, property, safety, and welfare; now, therefore:

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Director of the Department of Technology, on behalf of the Department of Public Utilities, be and is hereby authorized to enter into a contract for software support services provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System. This contract will provide support services for the term period of 9/21/2017 through 9/20/2018, at a cost of \$17,000.00.

SECTION 2. That the expenditure of \$17,000.00, or so much thereof as may be necessary, is hereby authorized to be expended from: **(see attachment 1975-2016 EXP)**

Dept.: 47 | Div.: 47-01 | Obj Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 | Section 3: 470104 | Section 4: IS02 | Section 5: IT1308 {Electricity} | Amount: \$1,037.00

Dept.: 47 | Div.: 47-01 | Obj Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 |

Section 3: 470104 | **Section 4:** IS02 | **Section 5:** IT1309 {Water} | **Amount:** \$6,596.00

Dept.: 47 | **Div.:** 47-01 | **Obj Class:** 03 | **Main Account:** 63946 | **Fund:** 5100 | **Sub-fund:** 510001 | **Program:** CW001 |
Section 3: 470104 | **Section 4:** IS02 | **Section 5:** IT1310 {Sanitary Sewer} | **Amount:** \$7,395.00

Dept.: 47 | **Div.:** 47-01 | **Obj Class:** 03 | **Main Account:** 63946 | **Fund:** 5100 | **Sub-fund:** 510001 | **Program:** CW001 |
Section 3: 470104 | **Section 4:** IS02 | **Section 5:** IT1311 {Storm Sewer} | **Amount:** \$1,972.00

SECTION 3. That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 4. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

SECTION 5. That this contract is being established in accordance with the sole source provisions of the Columbus City Code, Chapter 329.

SECTION 6. That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.