



Legislation Details

File #: 1016-2017 **Version:** 1

Type: Ordinance **Status:** Passed

File created: 4/10/2017 **In control:** Technology Committee

On agenda: 5/1/2017 **Final action:** 5/4/2017

Title: To authorize the Director of the Department of Technology to renew an agreement with ConvergeOne, Inc. for annual maintenance and support services in support of the City's interactive voice response (IVR) system; to authorize the expenditure of \$126,229.01 from the Department of Technology, Information Services Division, Information Services Operating Fund; and to declare an emergency. (\$126,229.01)

Sponsors:

Indexes:

Code sections:

Attachments: 1. C1 24x7 Premier Support Exhibit A 2017 - City of Columbus.pdf, 2. Genesys PureConnect Maintenance Pricing Change 3-3-2017.pdf, 3. Final Quote for ININ Support Renewal 2017.pdf, 4. 1016-2016 EXP.pdf

Date	Ver.	Action By	Action	Result
5/4/2017	1	CITY CLERK	Attest	
5/3/2017	1	MAYOR	Signed	
5/1/2017	1	COUNCIL PRESIDENT	Signed	
5/1/2017	1	Columbus City Council	Approved	Pass