



Legislation Details (With Text)

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On agenda: 12/10/2007 **Final action:** 12/13/2007

Title: To authorize and direct the Director of the Department of Technology to enter into contract with InsightETE Corporation for the purchase of a Business Monitoring Tool and annual maintenance service; to authorize the expenditure of \$201,358.00 from the Information Services Fund; and to declare an emergency. (\$201,358.00)

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
12/13/2007	1	ACTING CITY CLERK	Attest	
12/12/2007	1	MAYOR	Signed	
12/10/2007	1	Columbus City Council	Approved	Pass
12/10/2007	1	COUNCIL PRESIDENT	Signed	
11/29/2007	1	FINANCE DIRECTOR	Reviewed and Approved	
11/29/2007	1	Technology Drafter	Sent for Approval	
11/29/2007	1	Auditor Reviewer	Reviewed and Approved	
11/29/2007	1	CITY AUDITOR	Reviewed and Approved	
11/29/2007	1	Technology Drafter	Sent for Approval	
11/29/2007	1	CITY ATTORNEY	Reviewed and Approved	
11/29/2007	1	Technology Drafter	Sent to Clerk's Office for Council	
11/28/2007	1	Finance Reviewer	Reviewed and Approved	
11/26/2007	1	UTILITIES DIRECTOR	Reviewed and Approved	
11/26/2007	1	Utilities Reviewer	Reviewed and Approved	
11/26/2007	1	Technology Drafter	Sent for Approval	
11/23/2007	1	Utilities Reviewer	Sent for Approval	
11/21/2007	1	Technology Drafter	Sent for Approval	
11/21/2007	1	Technology Drafter	Sent for Approval	
11/21/2007	1	Technology Drafter	Sent for Approval	
10/24/2007	1	Finance Reviewer	Reviewed and Disapproved	
10/16/2007	1	Technology Drafter	Sent for Approval	
10/16/2007	1	Technology Drafter	Sent for Approval	

10/12/2007	1	Technology Drafter	Sent for Approval
10/12/2007	1	Technology Drafter	Sent for Approval
10/9/2007	1	Technology Drafter	Sent for Approval
10/1/2007	1	Technology Drafter	Sent for Approval
9/26/2007	1	Finance Reviewer	Reviewed and Disapproved
9/5/2007	1	Technology Drafter	Sent for Approval
9/4/2007	1	EBOCO Reviewer	Sent for Approval
9/4/2007	1	ODI DIRECTOR	Reviewed and Approved
8/30/2007	1	Technology Drafter	Sent for Approval
8/29/2007	1	Technology Drafter	Sent for Approval
8/29/2007	1	TECHNOLOGY DIRECTOR	Reviewed and Approved

BACKGROUND:

This legislation authorizes the Director of the Department of Technology (DoT) to enter into contract with InsightETE, for the purchase of an application monitoring tool for critical applications. This application tool will allow proactive measures to be taken by DoT staff while monitoring applications. This IT tool operates in real time and alerts DoT staff to performance problems before users experience them thereby improving application management.

This product provides performance monitoring by using a specially designed protocols to define and capture the end-to-end response time of each user transaction being monitored on target applications. It detects when transactions have stopped. This application monitoring tool has a diagnostic component that allows IT personnel to pinpoint the location of performance delays in actual end-user transaction flows across any mixture of IT systems. It can diagnose problems in applications as well as hardware and network components.

This tool facilitates quicker response time and fewer hours spent researching the location of a problem in many cases, this tool will enable problems to be solved proactive before an application or system is negatively impacted. It will increase staff's ability to problem solve quickly.

The Department of Technology (DoT) exercised due diligence by completing the competitive bid process in compliance with Columbus City Code Section 329. A request for Information was prepared and posted on the City's solicitation web site. Three (3) vendors responded: One MBE, InsightETE Corporation, and two majority owned vendors; Compuware and Smart Solutions. Of the three, Smart Solutions was deemed non-responsive due to not completing the application and questionnaire provided with the bid proposal. Both InsightETE and Compuware complete all of the required paper work and provided a proof of concept.

After reviewing the bids, and evaluating the proof of concept, it was recommended that the award be made to InsightETE, in the amount of \$201,358.00, as they were the overall responsive, responsible and best bidder per specification.

FISCAL IMPACT:

The total cost for this purchase is \$201,358.00 for software, licenses and maintenance of which \$23,950 (75% prorated) is for the annual maintenance fee. Annual maintenance costs thereafter are \$31,934.00 yearly. The term of this agreement is 12 months from the date the contract is signed by both parties.

EMERGENCY DESIGNATION:

Emergency designation is being requested to immediately facilitate this purchase, as the software license, application and support services being purchased are crucial to city applications.

CONTRACT COMPLIANCE NUMBER:

InsightETE Corporation - # 311705212 Expiration Date: 8/02/08

To authorize and direct the Director of the Department of Technology to enter into contract with InsightETE Corporation for the

purchase of a Business Monitoring Tool and annual maintenance service; to authorize the expenditure of \$201,358.00 from the Information Services Fund; and to declare an emergency. (\$201,358.00)

WHEREAS, this legislation authorizes the Director of the Department of Technology (DoT) to enter into contract with InsightETE Corporation, for purchase and maintenance of a Business Process Application Monitoring Tool; and

WHEREAS, this application tool enables DoT the ability to proactive monitor application response times, receive alert messages which provide and classify detail information related to transaction and application problems, and distribute the messages to the appropriate staff, and

WHEREAS, an emergency exists in the usual and daily operation of the Department of Technology in that it is necessary to immediately enter into contract with InsightETE Corporation for the purchase of a Business Process Application Monitoring Tool and annual maintenance agreement, for the further preservation of the public health, peace, property, safety and welfare; now, therefore

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1: That the Director of the Department of Technology be and is hereby authorized to enter into a contract with InsightETE Corporation for the purchase of a Business Process Application Monitoring Tool.

SECTION 2: That the expenditure of \$201,358.00 or so much thereof as may be necessary is hereby authorized to be expended from:

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514550|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$ 479.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514600|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$ 8,622.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514650|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$ 8,622.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514675|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$ 6,227.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514550|Obj. Level 1: 03|Obj. Level 3: 3358|Amount: \$ 3,548.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514600|Obj. Level 1: 03|Obj. Level 3: 3358|Amount: \$63,867.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514650|Obj. Level 1: 03|Obj. Level 3: 3358|Amount: \$63,867.00|

Div.: 47-01|Fund: 514| Subfund: 001|OCA Code: 514675|Obj. Level 1: 03|Obj. Level 3: 3358|Amount: \$46,126.00|

SECTION 3: That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 4. That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approved nor vetoes the same.