



## Legislation Details (With Text)

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**Title:** Recognizing the 311 Customer Service Team for their Outstanding Efforts to Assist the Residents of Columbus

**Sponsors:**

**Indexes:**

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Date	Ver.	Action By	Action	Result
10/11/2018	1	ACTING CITY CLERK	Attest	
10/10/2018	1	MAYOR	Signed	
10/8/2018	1	COUNCIL PRESIDENT	Signed	
10/8/2018	1	Columbus City Council	Adopted	Pass

Recognizing the 311 Customer Service Team for their Outstanding Efforts to Assist the Residents of Columbus

**WHEREAS**, the week of October 1, 2018 is Customer Service Appreciation week in the United States; and

**WHEREAS**, Columbus' 311 Customer Service Representatives serve as the front door to city services and help to empower Columbus residents to be actively engaged in their neighborhoods; and

**WHEREAS**, the 311 Customer Service Center is focused on responding efficiently and effectively to resident needs to ensure the City of Columbus has safe, vibrant and thriving neighborhoods; and

**WHEREAS**, the City of Columbus' 311 Customer Service Center is staffed by dedicated professionals who have a deep and expansive understanding of the many services that are provided to the residents of our community; and

**WHEREAS**, in 2017 the 311 Customer Service team worked to help residents address over 350,000 requests for assistance; now, therefore

**BE IT RESOLVED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

That this Council does hereby recognize the 311 Customer Service Center team for their commitment to providing high quality service to all Columbus residents.