



Legislation Details (With Text)

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Type: Ordinance **Status:** Passed

File created: 11/18/2020 **In control:** Health & Human Services Committee

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Title: To authorize the Board of Health to modify and increase an existing contract for IVR services with ConvergeOne, Inc.; to authorize the expenditure of \$382,200.00 from the Health Department Grants Fund (Fund 2251) for said contract; and to declare an emergency. (\$382,200.00)

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
12/11/2020	1	CITY CLERK	Attest	
12/10/2020	1	MAYOR	Signed	
12/7/2020	1	COUNCIL PRESIDENT	Signed	
12/7/2020	1	Columbus City Council	Approved	Pass

BACKGROUND: Ordinance 1732-2020, approved by City Council on July 27, 2020, authorized the Board of Health to enter into a contract with ConvergeOne, Inc., for Interactive Voice Response (IVR) services to assist in the COVID-19 response from October 1, 2020 through December 30, 2020. The purpose of this legislation is to authorize the Board of Health to modify and increase the contract for additional IVR licenses to provide better efficiencies with contact investigation processes with ConvergeOne, Inc. by \$382,200.00 for an amount not to exceed \$1,356,344.02. PO249009 has already been established following the Mayor's emergency guidance. The COVID-19 pandemic has resulted in a need for an IVR solution to mitigate spread in the community.

Emergency action is requested for this contract in order to ensure Columbus Public Health has IVR licenses to assist in COVID-19 response to continue to mitigate the spread in the community.

FISCAL IMPACT: Funding for this contract (\$382,200.00) is budgeted within the Ohio Department of Health, COVID-19 Contact Tracing Grant. This program does not generate any revenue or require a City Match.

To authorize the Board of Health to modify and increase an existing contract for IVR services with ConvergeOne, Inc.; to authorize the expenditure of \$382,200.00 from the Health Department Grants Fund (Fund 2251) for said contract; and to declare an emergency. (\$382,200.00)

WHEREAS, a need for IVR licenses to continue to mitigate the spread of COVID-19; and,

WHEREAS, the COVID-19 pandemic has resulted in an increased need for better efficiencies for contact investigation processes to assist in the COVID-19 response; and

WHEREAS, expenditure of Ohio Department of Health COVID-19 Contact Tracing Grant funding to provide IVR

services is necessary to address better efficiencies for contact investigation caused by the COVID-19 public health emergency; and

WHEREAS, an emergency exists in the usual daily operation of the Department of Health in that it is immediately necessary to authorize the Board to modify the contract for IVR COVID-19 services for the immediate preservation of the public health, peace, property, safety, and welfare; and

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Board of Health is hereby authorized to modify and increase the contract for additional IVR services for the period of October 1, 2020 through December 30, 2020 with ConvergeOne, Inc.

SECTION 2. That to pay the cost of said contracts, the expenditure of \$382,200.00 is hereby authorized from the Health Department Grants Fund, Fund No. 2251, Division No. 5001, Object Class 03. PO249009 has already been established following the Mayor's emergency guidance.

SECTION 3. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes necessary.

SECTION 4. That the City Auditor is authorized to make any accounting changes necessary to ensure that this contract is properly accounted for and recorded accurately on the City's financial reports.

SECTION 5. That for reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.