



City of Columbus

Office of City Clerk
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

Legislation Details

File #: 0724-2021 **Version:** 1

Type: Ordinance **Status:** Passed

File created: 3/16/2021 **In control:** Technology Committee

On agenda: 4/26/2021 **Final action:** 4/29/2021

Title: To authorize the Director of the Department of Technology, on behalf of various city departments, to enter into a contract with ConvergeOne, Inc. for professional services and maintenance and support services to enable the city's Interactive Voice Response (IVR) System to continue utilizing remote worker/telework solutions; to waive the competitive bidding provisions of City Code; to authorize the expenditure of \$387,237.08 from the Department of Technology, Information Services Division, Information Services Operating Fund and the Department of Technology, Information Services Operating Fund (Direct Charge); and to declare an emergency. (\$387,237.08)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 0724-2021 - C1Genesys & C1 Customer Care 5yr. CoC Solution Quote Report - 2021-03-03T134226.799 (1), 2. 0724-2021 - City of Columbus 2021-26 PureConnect Prem Support Exhibit A - 5 Year Precommit-dam-20210224, 3. 0724-2021 Bid Waiver - Converge One, 4. 0724-2021 EXP

Date	Ver.	Action By	Action	Result
4/29/2021	1	CITY CLERK	Attest	
4/28/2021	1	MAYOR	Signed	
4/26/2021	1	COUNCIL PRESIDENT	Signed	
4/26/2021	1	Columbus City Council	Approved	Pass