City of Columbus

Office of City Clerk
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

Legislation Details

File #: 1508-2025 **Version:** 1

Type: Ordinance **Status:** Passed

File created: 5/23/2025 **In control:** Finance & Governance Committee

On agenda: 6/30/2025 **Final action:** 7/2/2025

Title: To authorize the Director of the Department of Technology to renew the contract with TalkDesk Inc. for the Integrated Voice Response Replacement System; and to authorize the expenditure of $471,545.00 from the Department of Technology, Information Services Operating Fund. ($471,545.00)

Sponsors:

Indexes:

Code sections:

Attachments: 1. Talkdesk, Inc SOS, 2. Talkdesk Renewal Schedule and cost, 3. 1508-2025 EXP

Date	Ver.	Action By	Action	Result
7/2/2025	1	CITY CLERK	Attest	
7/1/2025	1	MAYOR	Signed	
6/30/2025	1	COUNCIL PRESIDENT	Signed	
6/30/2025	1	Columbus City Council	Approved	Pass
6/23/2025	1	Columbus City Council	Read for the First Time	

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