



Legislation Text

File #: 0227-2008, Version: 1

BACKGROUND:

This legislation authorizes the Director of the Department of Technology (DoT) to modify and extend a contract with Computer Associates International, Inc. (CA, Inc.) for annual maintenance and support associated with the City's Help Desk; to continue the use of a critical business application. This application enables the Help Desk to have the ability to establish trouble tickets, receive alert messages which provide and classify detail information related to system and database problems, distribute the messages to the appropriate technician and allow the technicians the ability to remotely resolve system problems experienced throughout the City. This ordinance will provide funding for year two of a three year agreement, ending February 28, 2009.

FISCAL IMPACT:

During fiscal year 2004, this agreement was implemented as a three-year agreement, by the Department of Technology, contingent upon approval of funding on an annual basis. The agreement began March 1, 2004 and ended on February 28, 2007, with an initial cost, for the first year, of \$13,000.00 and \$24,000.00 for each subsequent year. The 2007 agreement is also being implemented as a three-year agreement, by the Department of Technology, contingent upon approval of funding on an annual basis. The agreement began upon approval and will end February 28, 2010, with an initial cost, for the first year, of \$25,000.00 and \$25,000.00 for each subsequent year. This fiscal year, the services associated with this agreement will cost \$25,000.00. These funds are available within the Department of Technology, Information Services Fund, for the coverage period and will begin upon approval through February 28, 2009. The aggregate contract total, including this modification is \$50,000.00

CONTRACT COMPLIANCE NUMBER:

Computer Associates International, Inc. (CA, Inc.) - # 132857434 Expiration Date: 6/15/2008

To authorize and direct the Director of the Department of Technology to modify and extend a contract with Computer Associates International, Inc. (CA, Inc.) for maintenance and support associated with the City's Help Desk business application, for the Department of Technology, Information Services Division, and to authorize the expenditure of \$25,000.00 from the Information Services Fund. (\$25,000.00)

WHEREAS, this legislation authorizes the Director of the Department of Technology (DoT) to modify and extend a contract with Computer Associates International, Inc. (CA, Inc.), for maintenance and support associated with the City's Help Desk; to continue the use of a critical business application; and

WHEREAS, this application enables the Help Desk to have the ability to establish trouble tickets, receive alert messages which provide and classify detail information related to system and database problems, distribute the messages to the appropriate technician and allow the technicians the ability to remotely resolve system problems experienced throughout the City; and

WHEREAS, this agreement was implemented as a three-year agreement, by the Department of Technology, contingent upon approval of funding on an annual basis. The agreement began upon approval and will end February 28, 2010, with an initial cost, for the first year, of \$25,000.00 and \$25,000.00 for each subsequent year; and

WHEREAS, this ordinance will provide funding, in the amount of \$25,000.00, for year two of a three year agreement; and

WHEREAS, it is necessary for the Department of Technology, to modify and extend the contract for maintenance and support services from Computer Associates International, Inc. (CA, Inc.), thereby preserving the public health, peace, property, safety, and welfare; now, therefore

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1: That the Director of the Department of Technology be and is hereby authorized to modify and extend a contract for maintenance and support services from Computer Associates International, Inc. (CA, Inc.) beginning upon approval through February 28, 2009, in the amount of \$25,000.00.

SECTION 2: That the expenditure of \$25,000.00 or so much thereof as may be necessary is hereby authorized to be expended from:

Div.: 47-02|**Fund:** 514| **Subfund** 001|**OCA Code:** 472413|**Obj. Level 1:** 03|**Obj. Level 3:** 3369|**Amount:** \$25,000.00.

SECTION 3: That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 4: That this ordinance shall take effect and be in force from and after the earliest period allowed by law.