



Legislation Text

File #: 1615-2016, **Version:** 1

BACKGROUND:

This legislation authorizes the Director of Finance and Management, on behalf of the Department of Technology (DoT), to establish a purchase order from an existing Universal Term Contract (UTC FL006269/PA000213, BPO BPCMP46C) with OnX USA LLC, which expires June 30, 2017. This ordinance will provide for software support and maintenance for the technology service management system utilized by DoT for the term period from July 1, 2016 to June 30, 2017 at a cost of \$109,774.23.

DoT utilizes HP Information Technology Service Management (ITSM) software to enable its department customers to report technology issues and requests by creating tickets online or by calling the DoT Help Desk. The ITSM system enables DoT to assign tickets to relevant staff and track problem resolution and request fulfillment, also enabling customers to monitor progress on tickets submitted. The system also enables DoT to manage changes in the City's technology environment to ensure stability and service reliability. DoT also uses the ITSM system to proactively monitor other critical systems (e.g., Accela, CUBS, 311) so DoT can detect and resolve potential issues with these systems before department customers are impacted.

FISCAL IMPACT:

In 2014 and 2015, the department expended \$143,512.58 and \$146,729.28 for Hewlett Packard (HP) annual software maintenance and support. The 2016 total cost of this ordinance is \$109,774.23 from July 1, 2016 to June 30, 2017. Funding is budgeted and available within the Department of Technology, Information Services Division, Information Services Operating Fund to cover this cost.

EMERGENCY:

Emergency designation is being requested for this purchase to continue with services that are necessary to support daily operation activities; to ensure no service interruption.

CONTRACT COMPLIANCE NUMBER:

Vendor Name: OnX USA LLC F.I.D./CC#: 27 - 1445264 (DAX Vendor Acct.:002899) Expiration Date: 02/02/2017

To authorize the Director of the Department of Finance and Management, on behalf of the Department of Technology, to establish a purchase order with OnX USA LLC for Hewlett Packard (HP) software maintenance and support; to authorize the expenditure of \$109,774.23 from the Department of Technology, Information Services Division, Information Services Operating Fund; and to declare an emergency. (\$109,774.23)

WHEREAS, this legislation authorizes the Director of Finance and Management, on behalf of the Department of Technology (DoT), to establish a purchase order from an existing Universal Term Contract (UTC FL00006269/PA000213, BPO BPCMP46C) with OnX USA LLC, which expires June 30, 2017; and

WHEREAS, it is necessary to purchase Hewlett Packard (HP) software maintenance and support on existing licenses to cover the term period beginning July 1, 2016 through June 30, 2017 in the amount of \$109,774.23 for the technology

infrastructure and service management applications used by the Department of Technology; and

WHEREAS, an emergency exists in the usual daily operation of the Department of Technology in that it is immediately necessary to authorize the Director of Finance and Management to establish a purchase order with OnX USA, LLC to ensure no service interruption, thereby protecting the public health, peace, property, safety and welfare; now, therefore:

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1: That the Director of the Department of Finance and Management, on behalf of the Department of Technology, is hereby authorized to establish a purchase order from an existing Universal Term Contract (UTC/FL00006269/PA000213, BPO BPCMP46C) with OnX USA LLC which expires June 30, 2017, for Hewlett Packard (HP) software maintenance and support on existing licenses for the term period beginning July 1, 2016 through June 30, 2017 in the amount of \$109,774.23.

SECTION 2: That the expenditure of \$109,774.23 or so much thereof as may be necessary is hereby authorized to be expended from: **(See attachment 1615-2016 EXP)**

Dept.: 47| Div.: 47-02|Obj Class: 03 |Main Account: 63946|Fund: 5100|Sub-fund: 510001|Program:IT005|Section 3: 470201| Section 4:IT02|Section 5:IT0202| Amount: \$109,774.23|

SECTION 3: That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

SECTION 4: That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 5: That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approved nor vetoes the same.