



Legislation Text

File #: 0495-2017, **Version:** 1

Background: This legislation authorizes the Franklin County Municipal Court Clerk, Clerk of Court (Municipal Court Clerk”) to modify the existing contract with Interactive Intelligence Group, Inc. for the provision of two (2) servers for the upgrade of the Municipal Court and Clerk’s Office (“Municipal Court”) Customer Interaction Center (“CIC”) phone system (“System”).

The servers are necessary to connect the CIC phone system to the new e-filing system and the Municipal Court Clerk Case Management System.

This system upgrade will include replacing the end-of- life servers with two intermediate servers thereby enhancing the system for more extensive electronic applications for the efficient operations of the Municipal Court.

Ordinance 0048-2017 authorized Municipal Court Clerk to enter into a contract with for the purchase of software maintenance and support services for a term of one (1) year for Municipal Court and Clerk’s Office (“Municipal Court”) Customer Interaction Center (“CIC”) phone system, in accordance with the sole source provisions of Columbus City Codes.

Bid Information:

Since the Municipal Court Clerk now has on staff an Interaction Center Certified Engineer, we are presently positioned to bypass the necessity to contract with a third party reseller for CIC phone support and maintenance. This can be achieved by contracting directly with the developer of our current CIC phone system, Interactive Intelligence Group, Inc. By doing so, our office will be situated to offset the cost of any necessary CIC system module upgrades by performing them in-house rather than through a reseller. As Interactive Intelligence Group, Inc. is the proprietary source for our CIC phone system, this can only be achieved by contracting directly with them for support upgrades and maintenance. As such, this contract is being established in accordance with the sole source provisions of the Columbus City Code, Chapter 329.

Fiscal Impact: Funds totaling \$32,433.34 are available within the Municipal Court Clerk Capital Improvement Fund.

Contract Compliance Number: 45-1505676; Expiration date: 06/24/2018

DAX Vendor Number: 017949

Contracts:

Ordinance: 1653-2016; PO019464; \$35,638.83

Ordinance: 0048-2017; PO050039; \$35,638.83

Ordinance: 0495-2017; \$32,433.34

To authorize the Municipal Court Clerk to modify the contract with Interactive Intelligence Group, Inc. for the provision of servers and support services for the Municipal Court phone system, in accordance with the sole source provisions of Columbus City Codes; to authorize the expenditure of \$32,433.34 from the Municipal Court Clerk Capital Improvement funds. (\$32,433.34)

WHEREAS, Ordinance Number 0048-2017 authorized the Municipal Court Clerk to enter into a one year contract with Interactive Intelligence Group, Inc. for the purchase of software maintenance and support services for the Municipal Court CIC phone system; and

WHEREAS, it is necessary to authorize the Municipal Court Clerk to modify the contract with Interactive Intelligence Group, Inc. for the purchase of servers and support services for the Municipal Court Customer Interaction Center (CIC) phone system; and

WHEREAS, since Interactive Intelligence Group, Inc. is the proprietary source for the CIC phone system, this can only be achieved by contracting directly with Interactive Intelligence Group, Inc. for servers and support services; therefore, this agreement is being established in accordance with the sole source provisions of the Columbus City Code, Chapter 329; and

WHEREAS, it has become necessary in the usual daily operation of the City to authorize the Municipal Court Clerk to modify the contract with Interactive Intelligence Group, Inc. for the purchase servers and support services the Municipal Court CIC phone system; thereby, preserving the public health, peace, property, safety, and welfare; now therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Municipal Court Clerk be and is hereby authorized to modify the contract with Interactive Intelligence Group, Inc. for the purchase of servers and support services for the Municipal Court CIC phone system, pursuant to the sole source provisions of City Code Chapter 329.

SECTION 2. That the expenditure of \$32,433.34 or so much thereof as may be necessary is hereby authorized to be expended from the Municipal Court Clerk Capital Improvement fund 7780, per the accounting codes in the attachment to this ordinance.

SECTION 3. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

SECTION 4. That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 5. That this ordinance shall take effect and be in force from and after the earliest period allowed by law.