



## Legislation Text

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**File #: 1530-2018, Version: 1**

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### **BACKGROUND:**

This legislation will authorize the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System. Milestone Utility Services, Inc. developed the Appointment Booking Interface between PragmaCAD and Hansen Customer Suite CIS (CUBS) within the Mobile Dispatching System and is the only vendor authorized to provide support to their product.

This contract will provide a year of support services at a cost of \$17,000.00. The maintenance and support term includes 120 hours to be used between 9/21/2018 and 9/20/2019. The contract was most recently renewed via ordinance 1975-2017, passed by City Council on July 24, 2017, through purchase order PO077624.

The PragmaCAD system was developed by CGI Technologies and Solutions, Inc. and provides the Department of Public Utilities with a Mobile Dispatching System that interfaces with the Hansen Customer Suite CIS (CUBS). Milestone Utility Services, Inc. was selected by CGI Technologies and Solutions, Inc. as a subcontractor under a modification to their original contract, EL012209. It was modified by authority of ordinance 2027-2012, passed October 22, 2012 through purchase order EL013746. Milestone Utility Services, Inc. was selected to design and build an Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS) Mobile Dispatching System. The Mobile Dispatching System enables the Department of Public Utilities to optimize service order assignments, assign them to technicians in the field, and capture field information for immediate use.

This ordinance also requests approval to utilize services provided by Milestone Utility Services, Inc. in accordance with sole source procurement provisions of Section 329 of the Columbus City Code as it has been determined that Milestone Utility Services, Inc. is the sole distributor of the software products associated with the Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS), and does not utilize distributors or resellers to provide maintenance and support, or professional services for its software products.

### **FISCAL IMPACT:**

In years 2016 and 2017, the Department of Technology legislated \$17,000.00 for these services. Approval of this ordinance will allow for the 2018 expenditure of \$17,000.00. Funding for this purchase is available within the Department of Technology, Information Service Operating Fund.

### **CONTRACT COMPLIANCE:**

Vendor Name: Milestone Utility Services, Inc.      CC#: 45-3712715;    Expiration Date: 05/28/2017  
(DAX Acct # 012102)

To authorize the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System in accordance with sole source procurement provisions of Chapter 329 of the Columbus City Code; to authorize the expenditure of \$17,000.00 from the Department of Technology, Information Service Operating Fund. (\$17,000.00)

**WHEREAS**, this legislation authorizes the Director of the Department of Technology, on behalf of the Department of

Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities Mobile Dispatching System pursuant to the sole source provisions of Chapter 329; and

**WHEREAS**, the PragmaCAD system was developed by CGI Technologies and Solutions, Inc. and provides the Department of Public Utilities with a Mobile Dispatching System that interfaces with the Hansen Customer Suite CIS (CUBS). Milestone Utility Services, Inc. was selected by CGI Technologies and Solutions, Inc. as a subcontractor under a modification to their original contract EL012209. It was modified by authority of ordinance 2027-2012, passed October 22, 2012, through purchase order EL013746; and

**WHEREAS**, the vendor Milestone Utility Services, Inc. was selected to design and build an Appointment Booking Interface between PragmaCAD and the Hansen Customer Suite CIS (CUBS) Mobile Dispatching System; and

**WHEREAS**, this contract will provide support services for the term period of 9/21/2018 through 9/20/2019, at a cost of \$17,000.00; and

**WHEREAS**, this contract was most recently renewed via ordinance 1975-2017, passed by City Council on July 24, 2017, through purchase order PO077624; and

**WHEREAS**, the Mobile Dispatching System enables the Department of Public Utilities to optimize service order assignments, assign them to technicians in the field, and capture field information for immediate use; and

**WHEREAS**, it is necessary for the Director of the Department of Technology, on behalf of the Department of Public Utilities, to enter into a contract for software support provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System, in order to facilitate and maintain uninterrupted support and services from the suppliers and for the preservation of the public health, peace, property, safety, and welfare; now, therefore:

**BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

**SECTION 1.** That the Director of the Department of Technology, on behalf of the Department of Public Utilities, be and is hereby authorized to enter into a contract for software support services provided by Milestone Utility Services, Inc. for the Department of Public Utilities' Mobile Dispatching System. This contract will provide support services for the term period of 9/21/2018 through 9/20/2019, at a cost of \$17,000.00.

**SECTION 2.** That the expenditure of \$17,000.00, or so much thereof as may be necessary, is hereby authorized to be expended from: ( see attachment 1530-2018 EXP)

**Dept.: 47 | Div.: 47-01 | Obj. Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 | Section 3: 470104 | Section 4: IS02 | Section 5: IT1308 {Electricity} | Amount: \$1,037.00**

**Dept.: 47 | Div.: 47-01 | Obj. Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 | Section 3: 470104 | Section 4: IS02 | Section 5: IT1309 {Water} | Amount: \$6,596.00**

**Dept.: 47 | Div.: 47-01 | Obj. Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 | Section 3: 470104 | Section 4: IS02 | Section 5: IT1310 {Sanitary Sewer} | Amount: \$7,395.00**

**Dept.: 47 | Div.: 47-01 | Obj. Class: 03 | Main Account: 63946 | Fund: 5100 | Sub-fund: 510001 | Program: CW001 | Section 3: 470104 | Section 4: IS02 | Section 5: IT1311 {Storm Sewer} | Amount: \$1,972.00**

**SECTION 3.** That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

**SECTION 4.** That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the

City Auditor shall establish such accounting codes as necessary.

**SECTION 5.** That this contract is being established in accordance with the sole source provisions of the Columbus City Code, Chapter 329.

**SECTION 6.** This ordinance shall take effect and be in force from and after the earliest period allowed by law.