



City of Columbus

Office of City Clerk
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

Legislation Text

File #: 0296X-2018, **Version:** 1

Recognizing the 311 Customer Service Team for their Outstanding Efforts to Assist the Residents of Columbus

WHEREAS, the week of October 1, 2018 is Customer Service Appreciation week in the United States; and

WHEREAS, Columbus' 311 Customer Service Representatives serve as the front door to city services and help to empower Columbus residents to be actively engaged in their neighborhoods; and

WHEREAS, the 311 Customer Service Center is focused on responding efficiently and effectively to resident needs to ensure the City of Columbus has safe, vibrant and thriving neighborhoods; and

WHEREAS, the City of Columbus' 311 Customer Service Center is staffed by dedicated professionals who have a deep and expansive understanding of the many services that are provided to the residents of our community; and

WHEREAS, in 2017 the 311 Customer Service team worked to help residents address over 350,000 requests for assistance; now, therefore

BE IT RESOLVED BY THE COUNCIL OF THE CITY OF COLUMBUS:

That this Council does hereby recognize the 311 Customer Service Center team for their commitment to providing high quality service to all Columbus residents.