



Legislation Text

File #: 1500-2023, **Version:** 1

BACKGROUND: This ordinance authorizes the Director of the Department of Public Safety, on behalf of the Division of Support Services, to enter into a contract with Medical Priority Consultants Inc. DBA Priority Dispatch for a maintenance and support agreement for the ProQa software application for license renewal, service, and support for existing licenses and service.

ProQa is based on the Medical Priority Dispatch System and provides a standardized format for carrying out the practice of priority dispatching. It is an automated system which operates by evaluating incoming information according to logical rules built on expert medical knowledge. The Emergency Medical Dispatcher then uses the information provided to send the appropriate response configuration. ProQa allows the City's Emergency Medical Dispatchers to carry out the following four important activities; structured and rapid caller interrogation and patient evaluation; accurate selection of the appropriate EMS unit response; relay of important patient and scene information to field responders; and the provision of essential Dispatch Life Support. ProQa is currently used in the main dispatch center for all EMS and Fire incidents. Medical Priority Consultants is the sole source supplier of this software and maintenance.

Bid Information: This service contract is executed in accordance with the sole source provisions of Chapter 329 of the Columbus City Codes; Priority Dispatch is the proprietary software licensing and maintenance contractor for the City's current ProQa system and is linked with the CAD and phone systems.

Emergency Designation: Emergency designation is requested to ensure that the City's main and back-up dispatching systems are properly maintained and do not have an interruption in services to assure that staff can properly take and dispatch 911 calls within the Communications Center.

FISCAL IMPACT: This ordinance authorizes an expenditure of \$66,867.00 from the Division of Support Services' general fund budget for the support and maintenance of existing and new ProQa software applications for the 911 Communications Center.

Funds previously expended on this contract

2022: \$63,683.00

2021: \$63,683.00

2020: \$63,683.00

2019: \$63,683.00

2018: \$63,683.00

..Title

To authorize the Director of the Department of Public Safety, on behalf of the Division of Support Services, to enter into a contract with Medical Priority Consultants Inc., DBA Priority Dispatch, for maintenance services required for the City's 911 Emergency Dispatching system in accordance with the sole source provisions of the Columbus City Codes; to authorize the expenditure of \$66,867.00 from the general fund; and to declare an emergency. (\$66,867.00)

WHEREAS, the Department of Public Safety, Division of Support Services, has a need to provide ProQa software support to the City's 911 Emergency and back-up Dispatching Center(s); and,

WHEREAS, Medical Priority Consultants Inc., DBA Priority Dispatch, currently provides ProQa software and licenses

to the City's 911 Emergency and back-up Dispatching Center(s); and,

WHEREAS, Priority Dispatch provides Help Desk Support, website support, and software updates and maintenance which facilitate the CAD System's daily operations; and,

WHEREAS, this acquisition is in accordance with sole source provisions of City Code; and,

WHEREAS, an emergency exists in the usual daily operations of the Department of Public Safety, Division of Support Services, in that it is immediately necessary to authorize the Director to enter into said contract with Medical Priority Consultants, Inc. for a maintenance agreement covering the ProQa software application, to allow the communications center to dispatch 911 calls and to operate without interruption, thereby preserving the public peace, health, property, safety and welfare; **NOW, THEREFORE**,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Director of Public Safety, on behalf of the Division of Support Services, be and is hereby authorized to enter into a contract with Medical Priority Consultants, Inc., DBA Priority Dispatch, for the provision of a software maintenance agreement for the 911 Communications Center ProQa software application.

SECTION 2. That this agreement is hereby being entered into pursuant to the sole source provisions of Chapter 329 of the Columbus City Codes.

SECTION 3. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated and the City Auditor shall establish such accounting codes as necessary.

SECTION 4. That for the purpose stated in Section 1 hereof, the expenditure of \$66,867.00, or so much thereof as may be needed, is hereby authorized per the accounting codes in the attachment to this ordinance.

SECTION 5. That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.