BACKGROUND

This ordinance authorizes the assignment of all past, present, and future business done by the City of Columbus with T4S Partners, Inc., to Kanchi Technologies 2i LLC. This change will reflect a company name change for all contracts and purchase orders established with T4S Partners, Inc.

This ordinance also authorizes the Director of the Department of Technology (DoT) to renew the contract with Kanchi Technologies 2i LLC, formerly known as T4S Partners, Inc., for support and maintenance of Ivanti Neurons software for the contract amount of $98,356.20.

DoT is currently using Cherwell ITSM for information technology service management. Ivanti purchased Cherwell in 2021 and merged Cherwell functionality into their more modern product, Ivanti Neurons. This software is enabling DoT to build a modern service catalog and knowledge base to track and manage service requests and issues that impact the city.

On September 15, 2023, DoT opened solicitation number RFQ025678 to procure Ivanti Neurons ITSM software licensing, software maintenance and support, training, integration, and software implementation services. Three responses were received. After reviewing the proposals, it was recommended that the award be made to T4S Partners Inc, who scored the highest of all the proposals received.

Ordinance 3026-2023, passed on November 20, 2023, authorized entering a contract with T4S Partners, Inc. to purchase and maintain Ivanti Information Technology Service Management (ITSM) software. The contract was advertised through Vendor Services as RFQ025678 and was awarded to T4S Partners Inc., who scored the highest of all the proposals received. The original contract was for one year from the date of a confirmed purchase order, with four optional one-year renewals with the approval of City Council. This ordinance represents the second of the four allowable, optional renewals for support and maintenance of Ivanti Neurons software.

This ordinance authorizes the second renewal at a total cost of $98,356.20 for a period of twelve (12) months, starting on February 20, 2026, and ending on February 19, 2027.

This ordinance also authorizes the Director of the Department of Technology to modify and extend the existing agreement with Kanchi Technologies 2i LLC, formerly T4S Partners, Inc., through the extension of purchase order PO431170 for an additional year. There are no funds associated with this extension. Rather, the extension ensures access to the balance of funds on the above-mentioned purchase order for an additional year.

1.1 Amount of additional funds to be expended

The original contract amount:	$450,637.00 (PO431170, Ord. 3026-2023)
Negotiated renewal #1:	$98,356.20 (PO481377**,** Ord. 2789-2024)
Negotiated renewal #2:	$98,356.20 (This ordinance)

TOTAL CONTRACT AMOUNT WITH RENEWALS: $647,349.40

CONTRACT COMPLIANCE

Vendor Name: Kanchi Technologies 2i LLC

DAX vendor no.: 053669
Expiration Date: 9/23/2027

FISCAL IMPACT
Funding in the amount of $98,356.20 is budgeted and available in the Department of Technology, Information Services Operating Fund, Fund 5100. No additional funds are required for the extension of the abovementioned purchase order.

To authorize the assignment of all past, present and future business done by the City of Columbus with T4S Partners Inc., to Kanchi Technologies 2i LLC; to authorize the Director of the Department of Technology to renew a contract with Kanchi Technologies 2i LLC, formerly T4S Partners Inc., for support and maintenance of Ivanti Neurons software; to authorize the modification of an existing agreement with Kanchi Technologies 2i LLC, formerly T4S Partners, Inc., through the extension of a purchase order for an additional year; and to authorize the expenditure of $98,356.20 from the Department of Technology, Information Services Operating Fund. ($98,356.20)

WHEREAS, this ordinance will authorize the assignment of all past, present, and future business done by the City of Columbus with T4S Partners, Inc., to Kanchi Technologies 2i LLC; and

WHEREAS, T4S Partners, Inc. was acquired by Kanchi Technologies 2i LLC, and the city was notified June 18, 2025; and

WHEREAS, on September 15, 2023, DoT opened solicitation number RFQ025678 to procure Ivanti Neurons ITSM software licensing, software maintenance and support, training, integration, and software implementation services; and

WHEREAS, T4S Partners, Inc. scored the highest of the three proposals received; and

WHEREAS, on November 20, 2023, Ordinance 3026-2023 authorized entering a one-year contract with T4S Partners, Inc.; and

WHEREAS, the Department of Technology desires to renew the contract with Kanchi Technologies 2i LLC, formerly T4S Partner Inc., for Ivanti Neurons ITSM software licensing, software maintenance and support, training, integration, and software implementation services; and

WHEREAS, the Department of Technology desires to extend purchase order PO431170 for an additional year with Kanchi Technologies 2i LLC, formerly T4S Partner Inc., for Ivanti Neurons ITSM software licensing, software maintenance and support, training, integration, and software implementation services; and

WHEREAS, the contract established and authorized contract language allowed for four (4) renewal options, mutually agreed upon, one (1) year renewals with the approval of City Council. This ordinance authorizes the second of the four annual renewals; and

WHEREAS, the above-described renewal will be for one year, starting on February 20, 2026, and ending on February 19, 2027; and

WHEREAS, it is necessary to authorize the Director of the Department of Technology to renew an agreement with Kanchi Technologies 2i LLC, formerly T4S Partners, Inc., for the purchase of Ivanti Information Technology Service Management (ITSM) for software maintenance and support, and to extend purchase order PO431170 for an additional year; **NOW, THEREFORE,**

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Director of the Department of Technology is authorized to modify all contracts with T4S Partners, Inc. to allow the assignment of such contracts from T4S Partners, Inc to Kanchi Technologies 2i LLC, and is authorized to execute all documents relating thereto.

SECTION 2. That the Director of the Department of Technology is hereby authorized to enter contract with Kanchi Technologies 2i LLC, formerly T4S Partners, Inc., for Ivanti ITSM software maintenance and support, for a one-year term, beginning on February 20, 2026, and ending on February 19, 2027, at a total cost of $98,356.20.

SECTION 3. That the extension of purchase order PO431170 is authorized to ensure access to the balance of funds on the above-mentioned purchase order for an additional year.

SECTION 4. That the expenditure of $98,356.20 or so much thereof as may be necessary is hereby authorized as shown in the attachment to this ordinance. (See attachment: 2771-2025EXP)

SECTION 5. That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 6. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

SECTION 7. That this ordinance shall take effect and be in force from and after the earliest period allowed by law.

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